



PAOLI LIBRARY

A TREDYFFRIN TOWNSHIP BRANCH LIBRARY

August 2021 Branch Manager's Report

Hours and Services

With the addition of two new part-time employees, we were able to open for additional hours of service beginning August 16. Added to the schedule were Thursday evenings and Wednesdays 10:00–5:00. The current schedule is:

Tuesday & Wednesday 10:00–5:00

Thursday 10:00–7:00

Friday & Saturday 10:00–2:00

When our three most recent hires complete their training, we hope to return to a full weekly schedule. We continue to offer both in-person services and curbside pickup during all the hours we are open.

Staff

Three more part-time people were hired at the beginning of August, and one of them started her training on August 24. The other two are still in the process of getting their clearances. With time for clearances and training, it takes six to eight weeks to get a new employee on the library schedule.

Circulation and Curbside statistics

Circulation of print materials continues to climb. July circulation was up 24% over June, and it was 66% of pre-pandemic circulation. (June 2021 circulation was only 57% of June 2019.)

	July 2021	June 2021	% change	July 2019	% change
Circulation of Paoli Items	4,149	3,349	24%	6,274	-34%

Curbside pickup has decreased as people come inside to pick up holds and browse the shelves, but it remains very popular.

	July 2021	June 2021	% change
Curbside pickups	327	386	-32%

Facilities

On Thursday, August 19, we arrived to find that the previous night's rain had flooded the meeting room, soaking the area rug and a large portion of the carpet. Wells Fargo emergency property management department sent a plumber that day to unblock the drain outside the door. Construction debris had fallen into the stairwell during the recent work on the building, and the contractor failed to adequately clean it up.

ServPro, the flood remediation service, was backed up with many calls after the storm, and they were not able to get there until the next day to begin water extraction and carpet cleaning. Final cleanup took place Tuesday, August 24.

Beverly Michaels
Branch Manager
August 24, 2021