# Director's Report to the Library Board of Trustees June 25, 2020

TredyffrinTownship Libraries closed to the public March 14, 2020 and remain closed to the public. As Pennsylvania begins the cautious process of reopening the state and allows the provision of some public services, Tredyffrin Township Libraries began allowing staff back into the libraries on June 5<sup>th</sup> in order to begin checking in returned items and to prepare to offer some form of library services.

The software being used for pickup of library materials is being used system-wide. The scheduling software is currently working well, even though we did have a few minor issues the morning of the initial rollout. Between June 15<sup>th</sup> and June 23<sup>rd</sup>, Tredyffrin Township Libraries had a total of 710 reservations placed and 656 completed reservations (the difference are pending pickup scheduled for the future). Reservations are taken throughout the day online and by phone and may be placed the same day. Currently, the two libraries are filling a combined 150 pickups per 24 hour period.

As you are probably aware, on June 5<sup>th</sup>, there were large-scale power outages throughout the area and Tredyffrin Public Library's power was out, so staff were not able to conduct much work once permitted back into the physical space. Upon returning to the office on Monday the 8<sup>th</sup>, I discovered that the temperature throughout the building seemed higher than normal. I contacted Herman Goldner to identify the issue(s). The power outage created several issues with different components of the system. The large air handler rooftop unit was not working properly (the air handler was moving air, however, there was no effective cooling happening). The technician was able to reset it and bring it back online. The same issue was happening for the unit used for the King Meeting Room. That unit was rest multiple times and it now appears to the working. The third air handler utilizes 2 rooftop air conditioning units (different than the other units) and it was discovered that both of those units required repair and there was a coolant leak. One of the units needs extensive repairs and the technician recommended replacement. The second unit was repaired, the coolant leak was fixed, and coolant was added to the system. All units are currently functioning. I communicated the issues to the Township and was informed that they are planning to move forward with the HVAC engineering study for the library in order to develop a plan to replace/improve the current HVAC system.

Tredyffrin Public Library's first floor LED lighting replacement project is moving forward. Putting the project out to bid was approved earlier this year, however, circumstances caused the project to be put on hold. Now that work is again permitted, the project has been put on PennBid and a pre-bid meeting is taking place on Zoom on June 30<sup>th</sup> with myself, Township staff, and an engineer (consultant hired by the Township).

We continued increasing e-materials purchases throughout the month. The table below totals checkouts of library materials for January through May 2019 and 2020. Overall, there has been a 53,297 (-34%) decrease in checkouts comparing 2020 to 2019.

2019	
2020	

JAN	FEB	MAR	APR	MAY	TOTAL
32,444	30,670	33,220	31,319	29629	157,282
32,884	33,602	20,374	8,202	8923	103,985

# Children's Notes (Submitted by Angie Andre)

Tredyffrin Township Libraries is using the Beanstack platform for our online summer reading program this year. Our online summer reading program started on June 8th. Between June 8th and June 15th we have complied the following data for Tredyffrin Public Library and children ages birth-12.

- 138 Registered for the program
- 288 activities were completed towards patches.
- 181 books were read.
- 424 minutes were spent reading.

When children complete an activity they have the opportunity to share their work with us. With parental permission their work will be shared on social media.

In addition to our summer reading program we are offering interactive and educational virtual programs such as live storytimes, live BINGO games, musical programs, trivia quizzes, art lessons, puzzle challenges, book talks, and readers advisory which includes book lists.

## Teen Notes (Submitted by Laurie Doan)

We're continuing to develope online library services for young adults that facilitate social engagement including:

- Meetings with the teen advisory group online o Rehearsals commenced for a performance of the play titled, "10 Ways to Survive Life in Quarantine", by Don Zolidis.
- Using Google Hangouts for daily "Journaling Together" as a way for students to spend time together and support each other during "social distancing"
- Expanding "Jackbox" games nights to two nights a week due to the popularity of playing
  Quiplash, Fibbage, and other hilarious games o Reading Excellence Award for teens who read at
  least seven books totaling 1000+ pages representing seven or more distinct countries, cultures,
  or regions o College Essay Help for rising seniors. Marylyn E. Calabrese, Ph.D., writing coach and
  teacher, has generously volunteered her time to help students work on their essay writing skills
  while the library is closed.

# Adults Programs and Community Outreach (Submitted by Zoey Mills)

In May 2020, TTL had a total of 876 attendees for 43 virtual adult programs or services. The best attended programs were various trivia nights, including Harry Potter Trivia Night with 156 attendees, Crime & Cookies, and the weekly Zen Meditation meeting. As of June 14th, TTL had a total of 141 attendees for 13 virtual adult programs or services. The best attended program were various trivia nights, followed by an osteoporosis prevention webinar, and the recurring Zen Meditation meeting on Saturdays. In total, there were 16 one-on-one virtual tech help sessions between May 11th and June 14th.

## **Summer Reading 2020**

Summer Reading officially began June 8th. As of June 14th, the Adult Summer Reading Challenge has a total of 89 registrations—27 participants marked Paoli Library as their "home" library and 62 marked Tredyffrin Public Library as their "home" library.

## YouTube Content

TTL video statistics, as retrieved from YouTube channel analytics, cover the "lifetime," or since time of upload, of the videos published. Additionally, views and subscription increases are covered between the dates of May 11th and June 14th. The Tredyffrin Township Libraries YouTube channel has a total of 196 subscribers, with an increase of 23 subscribers since May 11th. The best performing video is "We Got That Database (All About that Bass Library Parody)" with a total of 24,723 views, with an increase of 468 views since May 11th.

#### **Book Talks**

As of June 14th, the Book Talks playlist received a total of 1,676 views for 21 unique book talks. There was an increase of 289 views since May 11th. The best performing video in this category is "Redshirts Book Talk" with 470 total views.

## **Adult Database Walkthroughs**

As of June 14th, the adult database walkthrough videos, also named "Virtual Technology Programs" playlist on YouTube, received a total of 679 views for 11 unique videos. There was an increase of 77 views since May 11th. The best performing video is "Using Your Library Card at Home: Libby for Your Phone, Tablet, or Kindle Fire" with 130 views.

# **Adult Virtual Programs**

As of June 14th, the "Adult Virtual Program" playlist received a total of 464 views for 8 unique videos. There was an increase of 86 views since May 11th. The best performing video is "Beginner-Intermediate Yoga with Meg," with 175 total views.

# **Read Alongs**

Director of Reference and Technology, Kate, continued reading chapters of Anne of Green Gables by Lucy Maud Montgomery throughout May and June. She has also started reading The Prisoner of Zenda by Anthony Hope. As of May 11th, her read alongs have received a total of 672 views for 55 unique videos.

#### **Staff Members**

We have several staff members working hard to provide adult services and programs virtually to our patrons. Staff members producing content for the YouTube Channel and staff members who facilitate adult virtual programs, including 1-on-1 tech help sessions, include Taylor Baugher, Marianne Hooper, Rachel Kramer, Beverly Michaels, Zoey Mills, Kate Shaw, Alex Srolis, and Jonathan Trice.